

## ECSC European Cybersecurity Challenge 2024

From October 7<sup>th</sup> to 11<sup>th</sup> – OGR, Turin

**Incoming Experience**, in partnership with National Cybersecurity Agency and Cybersecurity National Lab, manages the **accommodation** of the participants of **ECSC European Cybersecurity Challenge 2024** with a specific **website** for the hotel reservation.

The website provides:

- Special rates for the event
- Secure credit card system with 128-bit VerySign SSL (Secure Socket Layer) digital certificate
- Excellent user experience

### [Book your room](#)

Please note that in order to reserve the best accommodation solution, you can book in advance according to the cancellation policies.

## HOTEL RESERVATION GUIDE

### Hotel treatment

Please note that hotels are proposed with bed & breakfast treatment.

In some hotels, half-board service is provided. In the absence of an in-house restaurant, there are agreements with restaurants in the immediate vicinity. These services are to be requested directly to the hotel using the contacts in the pdf booking confirmation.

### Local additional tax

Please note that local additional tax is not included.

### Up to 10 rooms

You should enter the hotel search data in the booking window on the left: check in and check out dates, the number of people per room type, and finally click on "search hotel".

The map shows the selected hotel facilities according to the venue.

This filter sorts the hotels according to different criteria: distance, price and category.

Once you have chosen your preferred solution, you are asked to fill in a form with the necessary data and to enter a credit card as guarantee.

Once you have completed the booking process, you receive a confirmation voucher by email.

### **Cancellation policy**

All reservation must be guaranteed with credit card. Cancellation without penalty up to 4 days from the date of arrival; from 3 days to 2 days before the day of arrival the first night will be charged. From 1 day before the arrival and in case of no-show the entire period will be charged. You don't need to prepay. However, the property may temporarily hold an amount on the card you provided, just to test your card, and guarantee your booking. This test payment will be returned to you.

Different payment methods and cancellation policies may apply for bookings over EUR 1,000.

### **Payment**

Payment can be made at check-in by card, debit card or cash.

Bank transfer (on request) - A deposit is usually required upon confirmation and the balance is required in advance.

### **Invoice data**

If payment and advance billing are required, the request must be sent directly to the selected hotel, whose contact details can be found in the confirmation voucher.

### **Changes to reservations**

If you need to change a reservation, you can request the change by e-mailing [reservation@incomingexperience.it](mailto:reservation@incomingexperience.it). You will receive an updated voucher by email.

### **Over 10 rooms**

In order to book your rooms, please write an email to [reservation@incomingexperience.it](mailto:reservation@incomingexperience.it)

Please specify:

- Event name
- Check-in check-out dates
- preferred hotel (please specify at least 2 in order of interest)
- No. of rooms and type

The best available hotel solutions will be sent.

**Payment**

The condition will be given by the hotel. A deposit is usually required upon confirmation and the balance in advance.

**Cancellation policy**

The policies will be given by the hotel.

FOR INFORMATION AND RESERVATIONS

Tel. +39 011 6505309 [reservation@incomingexperience.it](mailto:reservation@incomingexperience.it)